Xybion®

Emidence® XD

Injury & Injury Management

Incident Management Solution

Comprehensive Incident Management Module

Emidence XD offers multiple apps for processing and review of health & safety, OSHA reporting, case management and medical care. The incident management solution helps managing end-to-end incident (e.g. safety incident) including incident reporting, investigation, treatment management, health benefit checks, EHR, task management, case management, monitoring, and return to work process management. The solution is available out-of-the-box and is integrated with ODG (Occupational Disability Guidelines). The incident and event logs provide employees a rapid and streamlined way to log the initial incident and submit the form automatically triggering notifications and tasks to the appropriate departments for review and triage of the incidents with full communications logs.

Predefined workflows allow the user to auto-populate the relevant information of an injured employee and electronically submit reports to TPAs.

The Emidence XD Incident Management module delivers a comprehensive set of features that manages and controls many different types of incidences from their identification through final disposition, tracking and reporting. The incident workflow is included as part of the out-of-the-box Emidence XD solution. The incident process includes a supervisor review and allows for the creation of injury and/or illness records from the incident, copying critical data from the incident to the injury. In addition, the ability to conduct investigations, perform risk assessments, provide claim information, identify position and treatment of the incident, and the ability to launch corrective and preventative actions is present in the workflow. Escalation, notifications and flags of overdue tasks, filtered searches of records and configurable reports ensure that incidents are easily tracked and monitored throughout their lifecycle.

Users are able to upload attachments and files to support any stage of the incident process. A communications log tracks the history of various types of communications on the incident.

Emidence® XD
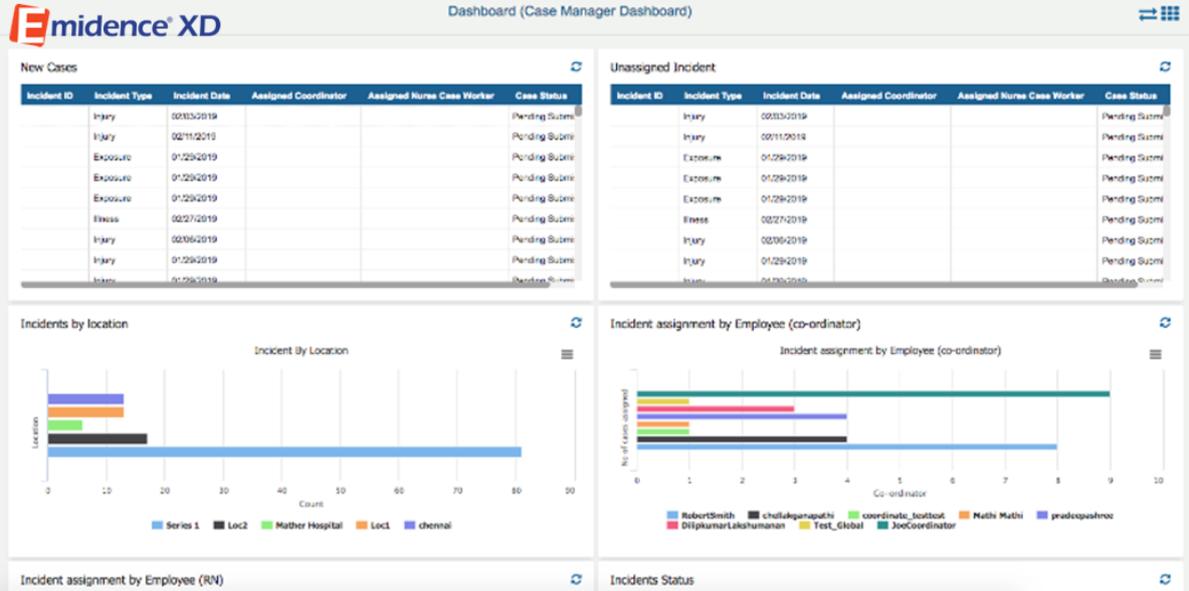
Key Features and Benefits

- Incident Management
- Performance Analytics
- Reports and Dashboards
- Investigation Management
- Root Cause Analysis
- Problem Management
- Service Level Management
- Change and Release Management
- Agent Workspace
- Configuration Management
- Claims Management Integration
- Request Management

- Benchmarks
- Knowledge Management
- Training and Competency Management
- Agent Intelligence
- AI-powered workflow automation.
- Medicare care tracking
- Return-to-work management
- Full visibility into IT processes and services.
- Modern UI
- Rapid Customization Built for Your Business
- Seamless Integration with Third Party Applications

Unified Cloud Solution Covering All of your Incident Management Needs

Track and Monitor All Aspects of Employee Health and Safety


Emidence® XD

Workforce Safety Management

Emidence XD Safety management solution helps managing end-to-end incident (e.g. safety incident) including incident reporting, investigation, treatment management, health benefit checks, EHR, Case management, monitoring and return to work process management. The solution is fully configured using XDP and is already configured for KUMC Workforce Safety department.

It provides the following capabilities:

•**Automated Rules Engine for Case Assignment and Routing**: Using multiple modules of Emidence XD, the automated rules engine helps streamline the case management workflows, such as incident reporting, patient-intake during the clinic visit, diagnosis reports and injury claim reports.

•**Reduce Medical Costs via Evidence-Based Care Path**: Xybion's evidence-based care platform improves efficiencies, accuracies and controls of a workers' comp system by integrating disparate systems, such as claim management, absent/leave management and care management systems through configurable workflows.

•**Real-time Access to Prior Authorizations (RFA):** Xybion's digital platform for Case Management provides a complete digital process for prior authorization between the provider and the payor, where the system generates compliant Requests for prior Authorization (RFA) in line with various State guidelines. Additionally, Xybion captures evidence based (ACOEM, MTUS and other State Guidelines) information.

•**Electronic Case Notes:** The automated workflows allow case managers to avoid tedious data entries by capturing all the reports in electronic format with secured e-signatures. In addition, the case managers can reduce data errors by auto-populating patient and providers' electronic data by integrating claim management system with patient portal of Xybion.
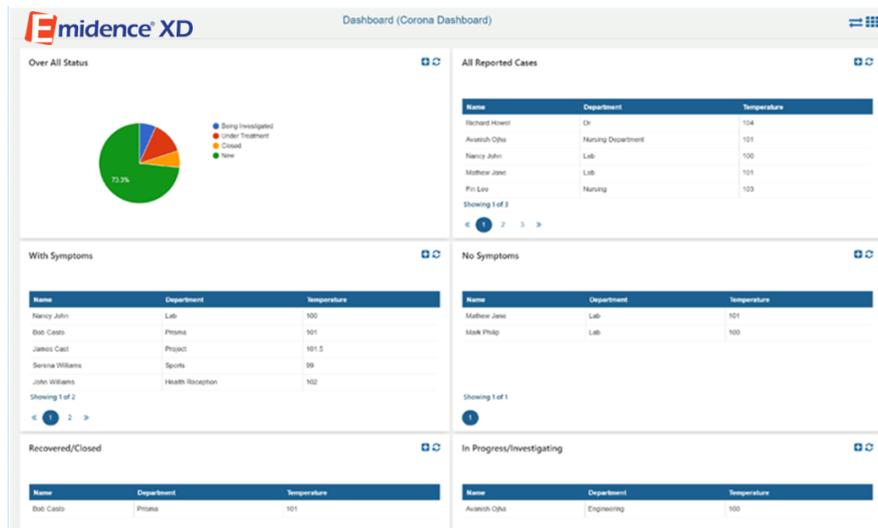
About Xybion

Xybion is a leading SaaS company dedicated to providing life sciences and health systems companies with innovative software solutions to accelerate the transformation of today's inventions into tomorrow's approved medicines, devices, and diagnostic tests designed to save lives and keep employees safe. Our intelligent cloud platform and software solutions help companies accelerate digital transformation of processes, speed up innovation, optimize operations, reduce compliance risks, and achieve significant cost savings.

Xybion is serving over 160 customers in 29 countries including all the top 20 global biopharmaceutical companies.

Xybion's global scale and expertise brings employees around the world to help companies in life sciences, health systems, research institutions, and governments. We help companies digitally transform their regulated business operations. Our unique solutions focus on employee health and safety, integrated preclinical lab management, early-stage drug discovery, digital lab solutions, regulatory compliance, GRC, quality management, predictive compliance, content management, and systems validation.

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